[Loai: VIẾT THƯ- ĐỀ 17 – 10 CÂU]

[Q]

**Choose the correct answer to indicate your choice in each of the following sentences to make a complete letter.**

Dear Customer Service,

Q 61

**April 15/ I /order/ Selvac /vacuum cleaner / product /catalog.**

0. In April 15th  I was ordered a Selvac vacuum cleaner to your product catalog.

0. On April 15th  I had ordered the Selvac vacuum cleaner in your product catalog.

1. On April 15th  I ordered a Selvac vacuum cleaner from your product catalog.

0. From April 15th  I order an Selvac vacuum cleaner from the product catalog.

[Q]

**I /see/ product / advertised/ television/ and / have/ high /expectation.**

1. I had seen the product advertised on television and had high expectation.

0. I have seen the product advertised on television and had high of expectation.

0. I had been seen the product that advertised on television and had high expectation.

0. I had seen a product which advertised in television and had a high of expectation.

[Q]

**However, /I/ notice/ vacuum cleaner /barely/ absorb/ dust/, leave/ carpet /unclean.**

0. However, I noticed that the vacuum cleaner barely absorb dust, leave the carpet unclean.

0. However, I have noticed that the vacuum cleaner barely absorbed dust, left the carpet unclean.

1. However, I have noticed that the vacuum cleaner barely absorbs dust, leaving the carpet unclean.

0. However, I notice a vacuum cleaner barely absorbs dust, leaves the carpet unclean.

[Q]

**In fact,/ product/ be /worse / old/ vacuum cleaner/, which/ I  buy/ couple/ years/ ago/ $50.**

0. In fact, the product is more worse than my old vacuum cleaner, which I bought a couple of year ago for below $50.

1. In fact, the product is worse than my old vacuum cleaner, which I bought a couple of years ago for under $50.

0. In fact, the product was worse as my old vacuum cleaner, which I had bought a couple of years ago to under $50.

0. In fact, the product was worse than my old vacuum cleaner, which I bought the couple of years ago for under $50.

[Q]

**I / very /disappointed/ product.**

0. I have been very disappointed about the product.

0. I will be very disappointed with your product.

0. I was very disappointed to your product.

1. I am very disappointed with your product.

[Q]

**Please/ contact soon /as /possible/ and /let/ know /how / return/ product/ and/ obtain/ full/ refund.**

1. Please contact me as soon as possible and let me know how to return the product and obtain a full refund.

0. Please contact me as soon as possible and let me to know how returning the product and obtaining a full refund.

0. Please contacting me as soon as possible and let me to know how to return this product and obtain full refund.

0. Please contact me soon as possible and let me know to how to return the product and obtain a full of refund.

[Q]

**You / reach / phone/ 651-555-6323/ address above.**

0. You reach me by phone at 651-555-6323 and at my address above.

0. You could reach according to phone at 651-555-6323 or at the address above.

0. You can reach me on the phone at 651-555-6323 or on the address above.

1. You can reach me by phone at 651-555-6323 or at the address above.

[Q]

**Encloses /be/ copy/ invoice, /which/ show/ how/ I /pay/ vacuum cleaner.**

0. Encloses will be the copy of a invoice, which show how much I paid for the vacuum cleaner.

0. Encloses is the copy of the invoice, which shows how many I paid for the vacuum cleaner.

1. Encloses is a copy of the invoice, which shows how much I paid for the vacuum cleaner.

0. Encloses was a copy of the invoice, which showed how much I paid for the vacuum cleaner.

[Q]

**I/ wait/ week/ hear / you/ issue /and /then/ I / seek /help/ customer /protection/ agency.**

0. I am waiting one week to hear again from you about the issue and then I will seek help with a customer protection agency.

1. I will wait one week to hear back from you about this issue and then I will seek help from a customer protection agency.

0. I wait a week to hear back from you for this issue and then I seek to help from a customer protection agency.

0. I will wait one week hearing back from you about this issue and then I seek the help with  the  customer protection agency.

[Q]

**I /look /forward /hear/ soon**

1. I look forward to hearing from you soon.

0. I am looking forward to hearing back from you soon

0. I looked forward to hear back from you soon

0. I will look forward to hearing about you soon.

Sincerely,

Martha Simmons